

### Industry

Security Systems Services

## Customer

They provide Integrated Security Technology to commercial, government, and residential customers, educational institutions, healthcare facilities, local and federal government, hotels, restaurants, retail stores, and financial institutions.

### **Customer need**

With over 100 security professionals who visit multiple locations daily, they wanted to know their employees whereabouts and track their hours and mileage. While their primary requirement was to track employees' mileage accurately, they wanted to make sure that they respected their employees' privacy by not tracking their location outside shift hours.

# New Workflow with allGeo

allGeo provided the customer with a simplified process to track the employee's location and record their hours and mileage throughout the day. The employee could easily punch in and out during shift hours with the allGeo mobile app. Additionally, the allGeo app's settings for work timings ensured that they did not track employees' location outside their shift hours.

# Here are some of the reports we referred to for the account implementation:

- **Breadcrumb Report :** This report gives you all the location trails of the employees for a particular date range.
- Standard Manual Report : This report shows the punch-in and out records along with the total hours and miles.





# Breadcrumb Report



# **Manual Report**



#### About allGeo

allGeo is a leading provider of field service management for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as Scheduling, Time Clock, Tracking & Monitoring, Mileage, Dispatch Messaging, Mobile Forms, Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, Lone worker safety with E911 integration, Electronic Visit Verification (EVV) for home health care, and Field Inspection using QR / mobile forms. The allGeo platform integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

### **Contact Us**

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